MINUTES OF: MCO Central Committee Meeting SEIU Local 526M May 7, 2015

The meeting of the MCO Central Committee was called to order at 10:14 a.m. by President Tom Tylutki at the Crowne Plaza Hotel in Lansing.

Roll call was taken and the following were present: Ed Clements, Steve Waara, Chuck Nagele, Scott Waggoner, Mike Lennox, Kenneth Kisner, Roswell Randolph, Joe Grezlik, Tom Tylutki, Marcus Collins, Rochelle Phipps, Lee Gatson, Ralph Goudy, Eric Jones, Eric Stott, Patrick Leavitt, Scott Kurtz, Christopher Schmidt, Jason Ludwigson, Mark Dunn, Joe Voorheis, Al Augustine, Grant Sage, Paul Jensen, James Barker, Joe Wohlfert, Arthur Alvarado, Scott Bungart, Cary Johnson, Ricky Ries, Brad Gorman, Ernest Redman, Mike Wilds, Lynn Carrick, Frank Nolan, Jonathan Hoath, Scott Welke, Michael Leo, Larry Henley, Mark Rankin, Arland Lavigne, Douglas Roderick, James Wexstaff, Emmanuel Ekeagwu, Leticia Smith, James Crofoot, Ed Snively, Michael Chantelois, Eric Hemmila, Michael Presley, Kevin McDaniel, Ponda Esu, Thomas Bonczar, Darren Ansorge, Jim Hargrave, Angela King, David Pasche, Jeff Ambrustmacher, Robert Lincoln, Andrew Potter, Teresa Nolan, Deb Vansickle, Marcia Berry, Ron Niemi, Gabe Justinak, Paul Jones, Dave Altenberndt, Doug Anderson, Adam Earley, Samantha Chism, William Alford, Monoletoe McDonald, Terry Bridges, Bob Fisher, Ray Sholtz, Lou Duma, Joe Hemenway, James Richardson, Brent Kowitz, Mike Guerin, Paul Ott, John Scheffler, William Henderson, Tim Blain, Jason Cowling, Pat Boggs, Hans Vogt, Cory Reid, Nick Soper, Byron Osborn, David Belanger, Ross Shubert, Jerry Williams, John Hassen, Will King, Rita Wise, Paul Tavana, Gerald Beard, Cindy Kogut, Anita Lloyd, Lori Iding, Stephanie Short, Jeff Foldie, Tangee Laza, Karen Mazzolini, Cherelyn Dunlap, and Jeremy Tripp.

The chair asked for a moment of silence for those injured on the job and those on duty.

Motion by Jim Barker to allow the chair to be flexible with the agenda. Supported by Ron Niemi. MOTION CARRIED.

President Tom Tylutki discussed Mel Grieshaber's retirement. Grieshaber was given a standing ovation and thanked by the committee. Discussed the hiring of Andy Potter as Chief of Staff.

The minutes of the Oct. 21, 2014 Central Committee meeting were presented for review.

Motion by Paul Jensen to accept as printed. Supported by Jim Barker. MOTION CARRIED.

MCO Central Committee Meeting SEIU Local 526M May 8, 2015

- The minutes of the Oct. 20, 2014 State Executive Board and Appeals meeting were presented for review. Motion by Larry Henley to accept as printed. Supported by Lee Gatson.

 MOTION CARRIED.
- The minutes of the Nov. 7, 2014 State Executive Board and Appeals meeting were presented for review. Motion by Paul Jensen to accept as printed. Supported by Teresa Nolan. MOTION CARRIED.
- The minutes of the Dec. 9 & 10, 2014 State Executive Board and Appeals meeting were presented for review. Motion by Lee Randolph to accept as printed. Supported by Kevin McDaniel. MOTION CARRIED.
- The minutes of the Dec. 11, 2014 Executive Council meeting were presented for review. Motion by Larry Henley to accept as printed. Supported by Lee Gatson. MOTION CARRIED.
- The minutes of the Jan. 6 & 7, 2015 State Executive Board and Appeals meeting were presented for review. Motion by Larry Henley to accept as printed. Supported by Ron Niemi. MOTION CARRIED.
- The minutes of the Feb. 12 & 13, 2015 State Executive Board and Appeals meeting were presented for review. Motion by Ron Niemi to accept as printed. Supported by Larry Henley. MOTION CARRIED.
- The minutes of the March 16 & 17, 2015 State Executive Board and Appeals meeting were presented for review. Motion by Joe Grezlik to accept as printed. Supported by Larry Henley. MOTION CARRIED.
- Bill Henderson presented the financial report for December 2014 to the committee. Motion by Larry Henley to accept the report as given. Supported by Ron Niemi. MOTION CARRIED.

Andy Potter reported on the following topics:

- Discussed changes for the future for unions (attached).
- Discussed private prison bills in the Michigan House.
- Reported and outlined goals for future success for MCO.
- Discussed with the committee the mandatory overtime process.

Jeremy Tripp presented the legislative report (attached).

Jeff Foldie presented the legal report (attached).

Tom Tylutki reported on the following topics:

MCO Central Committee Meeting SEIU Local 526M May 8, 2015

- Discussed the DOC reinstating the state corrections academy.
- Discussed ongoing issues with Aramark.
- Discussed 12-hour shift pilot programs.
- Discussed upcoming bargaining surveys and encouraged members to give MCO input for bargaining.
- Discussed the 2% wage increase in Oct. 2015.
- Reported on the Right to Work and 4 percent lawsuits.
- Reported on the RUO challenge at Civil Service.
- Discussed chapter elections in detail and election notices.
- Referenced seniority based transfers in May.
- Discussed the grievance procedure and reminded the committee that they are accepted by US mail, fax or hand delivery only.

As there was no further business to discuss, a motion was made by Larry Henley to adjourn. Supported by Ron Niemi. MOTION CARRIED. Meeting adjourned at 2:20 p.m.

Respectfully Submitted, Brent Kowitz Recording Secretary

BK:al/opeiu459afl-cio

Building a Better Union: Strategic Goals for Future Success

Andy Potter, MCO VP/Chief of Staff May 7, 2015 MCO Central Conference Crowne Plaza Hotel, Lansing, MI



Building a Better Union: Strategic Goals for Future Success

Where we're at...

- Power of MCO MCO has one of if not the highest rate of membership of any union in the Coalition of State Employees. 97% of those in the bargaining unit are dues-paying members. MCO has stood tall when RTW came to our state, when our members have been unfairly attacked; and when politicians and the media have turned on us.
- But success in the past is no guarantee of success in the future. Times are changing (reduced union influence in Michigan/U.S., RTW, legislators focused on budget cuts above all else, etc.), 24 hour news cycle, more money in politics,

Building a Better Union: Strategic Goals for Future Success

Where we're at...

- The programs I'm going to discuss are proactive steps to ensure MCO thrives for decades because of one simple idea – we put our members first, we put them at the center of what we do, and we meet them where they are.
- We need to listen to our members and take seriously the things that matter most to them.
- Leverage = members and friends

Building a Better Union: Strategic Goals for Future Success May 7, 2015

Where we're at...

- We need to make sure our resources are aligned to prioritize and then deliver on what our members need and want.
- We must be willing to try new things, take risks, and let go of those things that are no longer working for us, no mater how long we have been doing them
- We will leave no stone unturned when it comes to delivering for our members, and we will not be shy in terms of inviting our members to step into leadership, find a place where they can plug in, and play some roll in strengthening and building our union.

Building a Better Union: Strategic Goals for Future Success

What is happening next...

- The MCO State Executive Board worked with all of MCO Staff to develop a number of strategic initiatives. Two of them I want to highlight today and ask for your full participation:
 - > Member Listening Campaign
 - > Military Members Project
 - > PTSD Research and Formal Position

Building a Better Union: Strategic Goals for Future Success May 7, 2015

No quick fix...

- These initiatives are not Band-Aids and they don't sugar coat what needs to be done.
- They aren't quick fixes
- And while some of us will say these ideas aren't new, we have discussed them for years, what is new is the depth of commitment from leadership, staff and I hope from all of you, to actually get them done
- They go to the heart of what MCO needs

uilding a Better Union: Strategic Goals for Future Success

Priority initiative #1 Listening

campaign
GOAL: Through small group conversations MCO will complete a high engagement listening campaign that produces meaningful connections with 5% of our membership.

Who: MCO members, Chapter Officials, Board and staff

What: A statewide campaign to talk with, and listen to, 5% of our

Where: 30+ small group conversations hosted by chapter officials and Executive Board members at each institution.

When: Between May Central Conference and end of summer.

How: Training the Board to lead, staff supporting the Chapter Officials to recruit, 7-10 members attending each listening session

Why: To Identify new leaders, get ideas about their hopes, fears, and interest that could deepen their connection to MCO, and to get

uilding a Better Union: Strategic Goals for Future Success

Prfority initiative #2 Military members

GOAZ Hep support the needs of our military veteran members and recognize the unique perspectives and talents they bring.

Who: MCO military members including those on active duty, in the reserves, vets who have served and MCO members with families in the

What: A gathering of interested military members to help develop a program that could possibly meet some of the needs of these members;

When: Gathering in the fall or winter depending on the level of interest

How: Led by Board members Ray and Ed, and supported by chapter officials and staff, we will invite military members to sign up to be part of this effort and then we will invite them to a small conference to design a

Building a Better Union: Strategic Goals for Future Success May 7, 2015

Priority initiative #3 PTSD research/outreach

- Find/study research on PTSD in corrections officers and possibly fund new research.
- Projected start time for this project is after bargaining (late 2015/early 2016).

Building a Better Union: Strategic Goals for Future Success May 7, 2015

Conclusion

- I, Board, Staff and Tom are committed to building the strongest union corrections officers can have.
- We cant do without you and without the members. You are closest to them every day. Help us find the ones with energy to lead, help us know what is on their mind and share the great ideas or pressing needs that come form them.
- Ihanks

MCO CENTRAL CONFERENCE LEGAL ROUND-UP MAY 2015

- I. Lawsuit & Legal Action
 - a. Appeals process is LOOOOOOOONNNNNGGGGGG!!!!!!!!!!!
 - b. Right to Work & 4% Appeals
 - c. Portal to Portal Case
 - i. Federal Case See Summary of Law Review
 - ii. Michigan Minimum Wage Act Suit
 - 1. Briefing put on hold pending RTW / 4%
 - a. Hostile Judge "Issue belongs in bargaining..."
 - 2. Affidavits for suit
- II. Arbitration Awards & Settlements
 - a. Camera Cases
 - i. Norman Ward & William Dillman Lost

1.

- ii. IBC "3" Settled at Arbitration
 - 1. Chapter Leaders / Arbitration Process
 - a. Arbitrators are not juries Very Sophisticated!!!
 - b. Do not lose sight of the venue / burden of proof!!!!
- b. Strip Search Arbitration Lost (Employer has low threshold to request strip)
 - i. Reasonable Suspicion -- Lower than probable cause standard
- c. Union Representation (Eric Tropp) Arbitration Settled
 - i. Settlement
 - ii. Important note:
 - 1. ER has obligation to provide union representation
 - a. Specific to MCO contract.

- b. Above and Beyond Weingarten Rule
- d. Sick Leave Rule Change Lou Duma
- e. Criminal Case Written Reprimand Case dismissed
- f. Medical Documentation (Deer Hunting) Won
- g. Return to work cases:
 - i. Arbitrated and Won Amber Dotson (very well tried case!!!!)
 - ii. Settlements half a dozen or so members back to work
- III. MCO et. al. grievances:
 - a. Snow day grievance DOC & CFP
 - b. S/L Verification -- CFP
- IV. Representation Points
 - a. Investigative questionnaires to Chapter Officials.
 - b. Grievance time limits!!!!!
 - c. Garrity Rights

SIXTH CIRCUIT UPDATE

Scott R. Eldridge Leigh M. Schultz Misbah M. Shahid Miller, Canfield, Paddock and Stone, P.L.C.

Sovereign Immunity Bars FLSA Damages Claims Against Michigan Department of Corrections

In Michigan Corrections Organization v Michigan Department of Corrections, Docket No. 14-1028 (Dec. 17, 2014), several corrections officers and their union filed a lawsuit against the Michigan Department of Corrections under the Fair Labor Standards Act (FLSA). Specifically, the plaintiffs sought to recover wages and overtime payments for pre-shift and post-shift activities that they argued constituted compensable work time, such as "punching a mechanical time clock," "waiting in line" for security, and "walking to assigned locations."

The United States District Court for the Eastern District of Michigan ruled that the FLSA claim for damages against the state agency was barred by the doctrine of sovereign immunity. Affirming the lower court's ruling, the Sixth Circuit recognized that the FLSA allows a suit to be "maintained against any... public agency," which includes the "government of a State" and "any agency of... a State." However, that does not mean that Congress invoked a permissible source of power to abrogate Michigan's constitutional immunity from suit. Congress may only abrogate the States' sovereign immunity through its enforcement powers under the Fourteenth Amendment.

The corrections officers argued that minimum wage and overtime amount to fundamental rights of national citizenship protected by the Privileges and Immunities Clause of the Fourteenth Amendment. The Sixth Circuit disagreed based on Alden v Maine, 527 US 706 (1999) and National League of Cities v Usery, 426 US 833 (1976), in which issues were raised that would have been irrelevant had FLSA violations infringed upon Fourteenth Amendment rights. The Court also stated that since the Slaughter-House Cases, 83 US (16 Wall.) 36 (1872), the Privileges and Immunities Clause has "remained 'largely dormant' and has been overtaken by substantive due process as a source of new rights." The Clause now protects only "fundamental" rights of national citizenship, which have "at all times been enjoyed by citizens of the several States which compose this Union." Federal wage and hour protections did not become law until 1938. Therefore, they are not "fundamental" under the Constitution and the states' immunity from FLSA suits has not been abrogated.

The corrections officers attempted to get around the sovereign immunity defense by asking the district court to enter a declaratory judgment and an order for injunctive relief against the Director of the Department of Corrections. The district court also denied this request and the Sixth Circuit affirmed. The Court held that the Declaratory Judgment Act did not provide an independent basis for federal subject matter jurisdiction. The Act creates a remedy for a preexisting right enforceable in federal court such that, at the time of the lawsuit, one of the parties must be able to bring a "coercive" action that Congress authorized the federal courts to hear.

In this case, according to the Sixth Circuit, no such right of action existed under the FLSA because a suit against the Director

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for money damages is the same as a suit against the State. Moreover, according to the Court, the FLSA does not authorize a private right of action for injunctive relief. Only the Department of Labor may seek injunctions, the Sixth Circuit explained.

Cusino Did Not Violate the FLSA By Requiring Security Guards to Stay on the Premises During Unpaid Meal Breat

The Plaintiffs in Ruffin v MotorCity Casino, Docket No. 14-1444 (Jan. 7, 2015) are security guards for Defendant MotorCity Casino. The security guards receive meal periods but are required to stay on property, monitor radios, and respond to emergencies. The guards alleged that they were owed overtime under the Fair Labor Standards Act ("FLSA") because they were not compensated for their neal periods.

The United States District Court for the Eastern District of Michigan concluded that the neal breaks were not compensable and granted summary judgment in favor of MotorCity Casino because the time spent by the guards during the breaks was not predominately spent for the employer's beneat. Explaining that the determination of whether time is spent predominantly for the employer's or the employee benefit depends on the "totality of the circumstances," the Sixth Circuit affirmed.

First, in response to the quards' argument that monitoring their radio was substantial duty that was compensable, the Court stated that numerous other courts have held that an employer's requirement for an employee to carry a radio and respond in emergencies does not convert meat time to work time because it is a ate minimis, insubstantial duty. Second, the Court noted that the guards did not introduce evidence to demonstrate how often their meal periods were actually interrupted by any calls. Third, the Court stated that the guards' inability to leave the Casino's property during meal period does not transfer the time into compensable work because the Department of Labor Regulations "most pertinent of regulations" state that "[i]t is not necessary that an employee be permitted to leave the premises if he is otherwise completely freed from duties during the meal period."

That is a sensible position," the Court explained, because it is not so much the employee's nability to leave the premises that indicates who predominantly benefits from the meal period, but

WRITER'S BLOCK?

You know you've been feeling a need to write a feature article for Lawnotes. But the muse is elusive. And you just can't

find the perfect topic. You make the excuse that it's the press of other business but in your heart you know it's just writer's block. We can help. On request, we will help you with ideas for article topics, no strings attached, free consultation. Also, we will give you our expert assessment of your ideas, at

no charge. No idea is too ridiculous to get assessed. This is how Larry Flynt got started. You have been unpublished too long. Contact *Lawnotes* editor Stuart M. Israel at Legghio & Israel, P.C., 306 South Washington, Suite 600. Royal Oak, Michigan 48067 or (248) 398-5900 or israel@legghioisrael.com.

attach

May 2015 Central Conference Michigan Corrections Organization Legislative Report – Jeremy Tripp

> November Elections

Recap of State and Federal Races

Ballot Proposal

Proposal 1, failed by the largest percentage margin ever (20 to 80 percent)

> Budget process

House and Senate are again taking an omnibus approach to the budget process

Corrections BudgetHouse Version

- House Corrections Budget HB4096 is \$1.96 billion which is \$10 mil less than the governor's recommendation and roughly \$56 million less than current year budget.
- Savings are made primarily through cutting of programs deemed outside the scope of MDOC primary mission along with facility efficiencies. In the House budget, most of its \$10 million in savings comes from a series of reductions:

Senate Version

- SB 119 totals around \$1.96 billion and is \$14,500,000 Gross and \$14,500,000 GF/GP under the Governor recommendation.
- Differences will go to Conference Committee made up of House and Senate members.

Legislative

 HB 4467 – would allow prisoners of any security level to be housed at the former Michigan Youth Correctional Facility, a privately-owned prison, in Baldwin.

Current law prohibits an inmate or detainee from being housed at the facility unless the inmate's or detainee's security classification (as it would be determined by MDOC standards) is Level IV or below, and has never previously been above Level IV.

House Bill 4159 would amend the Handgun License Act to specifically authorize an active or retired corrections officer or absconder recovery unit member of the Department of Corrections (DOC) who held a concealed pistol license (CPL) to carry a pistol in a no-carry zone. Passed House 89-21, referred to Senate Judiciary Committee

 Senate Bill 280 would prohibit public employer contracts that pay union officials for time conducting union business.

Aramark Research Project

- MCO working with the University of Michigan Institute for Research on Labor, Employment and the Economy to examine Aramark contract and its effect on safety and security within Michigan prisons.
- 4 focus groups have been arranged in Ann Arbor, Lansing, Muskegon and Alger.

Correctional Officer Training Academy

- Hybrid System
- High level of union membership amongst new recruits, still need outreach to folks who did not sign up at academy.
- Non-Member Lists in Delegate packet

MINUTES OF: MCO Central Committee Meeting SEIU Local 526M Oct. 22, 2015

The meeting of the MCO Central Committee was called to order at 10:04 a.m. by President Tom Tylutki at the Soaring Eagle Casino and Resort in Mt. Pleasant.

Roll call was taken and the following were present: Ed Clements, Doug Gilbertson, Patrick Mayo, Scott Waggoner, Mike Lennox, Kenneth Kisner, Eric McDonald, Stephen O'Harris, Mack Walker, Tom Tylutki, Marcus Collins, Gary Smith, Ralph Goudy, Eric Jones, Eric Stott, Patrick Leavitt, Mark Dunn, Timothy Sutter, Mitch Gainer, Lonnie Pohl, Lorraine Emery, Matthew Lundquist, Paul Jensen, Nicholas Bowerman, Joe Wohlfert, Rene Patino, Cary Johnson, Ricky Ries, James McHenry, Ernest Redman, Carlos Molina, Marc Fountain, Merle Vollick, Jonathan Hoath, Michael Hull, Michael Leo, Larry Henley, Mark Rankin, Arland Lavigne, James Wexstaff, Dave Kennedy, Jason Kuzyk, Shawn White, Branden Terhaar, Ed Snively, Michael Chantelois, Eric Hemmila, Gerald Garver, Michael Sobeck, Michael Presley, Ponda Esu, Thomas Bonczar, Johnny Hill, Darren Ansorge, David Caltagirone, Angela King, David Pasche, Jeff Ambrustmacher, Greg Sipka, Andrew Potter, Teresa Nolan, Darrell Schummer, Marcia Berry, Ron Niemi, Gabe Justinak, Steve Lehto, Paul Jones, Doug Anderson, Aaron Hawkins, Maxwell McVean, Adam Earley, Jeff May, Paul Simpson, Monoletoe McDonald, Terry Bridges, Bob Fisher, Ray Sholtz, Lou Duma, Brent Kowitz, Sean Spahr, Lori Conant, Dan Reed, William Henderson, John Scheffler, John Bott, John Corlew, Patrick McGough, Paul Howe, Nick Soper, Byron Osborn, Richard Benson, David Belanger, John Hassen, Robert Gawlik, Will King, Latese Walls, Voncha Davis, Jerald Beard, Sonjon Brunson, Cindy Kogut, Anita Lloyd, Lori Iding, Stephanie Short, Jeff Foldie, Tangee Laza, Karen Mazzolini, Cherelyn Dunlap, and Jeremy Tripp.

The chair asked for a moment of silence for those on duty, those injured on the job, and those who paid the ultimate sacrifice.

All new officers of the Central Committee were sworn in.

Motion by Larry Henley to allow the chair to proceed with discussing the new collective bargaining agreement. Supported by Johnny Hill. MOTION CARRIED.

Tom Tylutki discussed the contract with the committee and fielded questions.

The minutes of the April 15 & 16, 2015 State Executive Board and Appeals meeting were presented for review. Motion by Paul Jensen to accept as printed. Supported by Ron Niemi. MOTION CARRIED.

- The minutes of the May 5 & 6, 2015 State Executive Board and Appeals meeting were presented for review. Motion by Darren Ansorge to accept as printed. Supported by Johnny Hill. MOTION CARRIED.
- The minutes of the May 7, 2015 Central Committee meeting were presented for review. Motion by Larry Henley to accept as printed. Supported by Bob Fisher. MOTION CARRIED.
- The minutes of the June 16 & 17, 2015 State Executive Board and Appeals meeting were presented for review. Motion by Paul Jensen to accept as printed. Supported by Teresa Nolan. MOTION CARRIED.
- The minutes of the July 20, 21, &22, 2015 State Executive Board and Appeals meeting were presented for review. Motion by Larry Henley to accept as printed. Supported by Latese Walls. MOTION CARRIED.
- The minutes of the August 18 & 20, 2015 State Executive Board and Appeals meeting were presented for review. Motion by Steve Lehto to accept as printed. Supported by Larry Henley. MOTION CARRIED.
- The minutes of the August 20, 2015 State Executive Council meeting were presented for review.

 Motion by Paul Jensen to accept as printed. Supported by Steve Lehto. MOTION

 CARRIED.
- Bill Henderson presented the financial report to the committee. Motion by Ron Niemi to accept the report as given. Supported by Paul Jensen. MOTION CARRIED.

Tom Tylutki reported on the following topics:

- Discussed the moving of Kinross inmates to the former Hiawatha facility.
- Discussed the new wage increases and dues adjustments.
- RUO lawsuit is in circuit court.
- Discussed meetings with new OSE Director Marie Waalkes and new MDOC Director Heidi Washington.
- Discussed Closer to Home transfer window.
- Notified the committee that MCO will be returning to the banquet for the Officer of the Year.
- Discussed ongoing issues with Trinity Food Services.
- Reminded the committee of upcoming elections for the State Executive Board in May.
- Discussed successes of the Crisis Fund and thanked all who have contributed.

Andy Potter reported on the following topics:

 Discussed meetings with new OSE Director Marie Waalkes and new MDOC Director Heidi Washington. MCO Central Committee Meeting SEIU Local 526M Oct. 22, 2015

- Discussed Board members holding meetings at local chapters to discuss the new collective bargaining agreement.
- Discussed listening tours at institutions facilitated by Board members and staff.
- Discussed military members' initiative by MCO.
- Discussed new actions concerning corrections fatigue being taken by MCO.
- Presented powerpoint on Building a Union for the Future (attached).

Jeff Foldie reported on the following topics:

- Discussed upcoming Advanced Leadership Training in December.
- Legal report.

Jeremy Tripp reported on the following topics:

- Reported on findings of a study by Roland Zullo, University of Michigan. The study addressed "Prison Food Service Outsourcing: Views from the Inside" (attached).
- Presented the government affairs report (attached).

As there was no further business to discuss, a motion was made by Larry Henley to adjourn. Supported by Darren Ansorge. MOTION CARRIED. Meeting adjourned at 3:23 p.m.

Respectfully Submitted, Brent Kowitz Recording Secretary

BK:al/opeiu459afl-cio

Insights, systems and personnel for the next chapter...

BUILDING A UNION FOR THE FUTURE

Andy Potter, MCO VP/Chief of Staff Oct. 22, 2015 MCO Central Conference Mt. Pleasant, MI



Listening tours

- 23 sessions
- ?? Participants
- 23 institutions participated
- 12 institutions didn't't take part
- All Board members led sessions

Remaining work to do:

Board's Key Listening Tour Lessons About the Members:

- Want more interaction with MCO
- Members are very family oriented and that is their main concern
- Every member has a substantial amount of worry about job, state and
 - country; they are scared about the future
- Disconnected, don't think MCO is them; they think MCO is "Lansing" and isn't "officers"
- Younger members have new different needs and see union differently
- 90% never file a grievance, so they have no real interaction with MCO

Board's Key Listening Tour Lessons about MCO:

- Listening tours absolutely needed because MCO needs to hear differently (Members liked them)
- People have a hard time answering when MCO is at its best
- Care about union but uneducated about it
- The central office/ MCO has not done well in the past and it needs to change (better communicating, see you in person; fight for us)
- (What kind of leaders do we have out there and how do we engage them ?)

Military members

- 102 volunteers
- 21 participants at convening
- 25 facilities participated
- 10 facilities didn't' take part

What the Military Members Program taught us

- Opportunities for new alliances
- Spirit of volunteerism
- New Leaders could emerge
- Members and Leaders are hungry for this kind of interaction
- Program ideas
 - Recruitment
 - Volunteering/resources
 - Liaison/Advocacy Future MCO Staff dedication.

Best Practices in the industry "Right-to-Work reality

- Be leaders in the industry (All industrys are changing)
- Define the narrative and tell your own story
- Wield political power to drive an issue agenda
- Spend while you have it to invest in the future
- Data is the new oil
- Cutting edge technology is a must
- Proactively engage the 90% of members who don't have problems
- Need to offer a modern "value proposition"
- Provide training and leadership development opportunities

Deliver on values, value and identity

The future

Lessons from initiatives

+ best practices / internal obstacles = new program, and structure.

That's how you start to change the narrative...

Prison Food Service Outsourcing: Views from the Inside

Roland Zullo
Institute for Research on Labor, Employment and the Economy
University of Michigan
October 22, 2015

Study Design and Data

- 1. Focus group interviews with officers that are assigned to the kitchen and chow hall areas.
- 2. Five interview locations: 3 in Lower Peninsula and 2 in Upper Peninsula.
- 3. 30 participants in total, with over 515 years of experience working for the MDOC. The average experience was just over 17 years.
- 4. Survey instrument addressed 9 different themes, yet allowed for long open-ended responses and discussions that extended beyond the main theme.
- 5. Over 400 pages of recorded transcripts.

Advantages to this method:

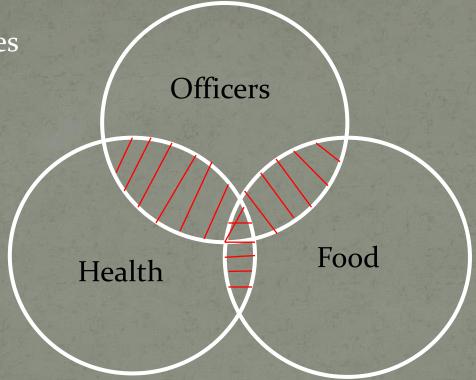
- 1. Group discussion allows participants to share ideas openly.
- 2. Able to describe a wide range of phenomena.

Challenges to this method:

- 1. Participant objectivity and impartiality.
- 2. Generalizing on the magnitude of phenomena.

Flexible Integration and Privatization

- 1. Municipalities
- 2. Schools
- 3. Prisons



Fallacy of independence: cannot privatize a section without affecting others.

- 1. Burden shifting: when public agency employees (COs) must incur more work because of contractor performance.
- 2. Impaired organizational capacity: when the core mission of the agency is compromised by the absence of unit cooperation.

Food Service Importance to Prison Life

- Meals are one of the few aspects of the day that inmates look forward to.
- Prison programs and schedules are dependent on the punctual delivery of meals.
- Kitchen jobs are coveted by inmates because they provide access to resources and power.
- The chow hall is an area is where inmates mingle, plot misdeeds, engage in conflict and exchange contraband.

Implications: food is central to prison life. Meals need to be of acceptable quality and quantity, food service scheduling needs to be on time, and there has to be sufficient security in the kitchen and chow hall areas.

Observed Changes in Food Operations

- Decline in food quality: inferior ingredients, watered down sauces, gravies, etc., fillers, less seasoning.
- Decline in food portions; inmates complain of hunger.
- Food shortages almost daily, which especially affects the last shift for each meal.
- Unclean environment and lack of proper sanitation.
- Violations of custody and security protocol, including tool inventory, food handling and access to locked areas.
- Lack of cooperation between CO's and contracted food service supervisors.
- Poor management of kitchen inmates.
- Increased conflict in kitchen and chow hall areas.
- Increase in contraband distribution and food theft.

Perceived Reasons for the Changes

- Profit as a priority, not custody and security.
- Lack of training and professionalism among contractor employees, especially in dealing with inmates.
- Turnover of contractor employees and staffing irregularities.
- Inadequate contractor employee pay, background screening and evaluation.
- Inmate manipulation of contractor employees; listens to inmates, not officers (anatomy of a set-up).
- Primarily female food supervisor labor force.

Burden Shifting onto Officers

- Conflict de-escalation (inmate to inmate; inmate to contractor employee) also general protests over decline in service, food shortages, etc.
- Must monitor contractor employees, for both protection and violations.
- Must train or fill in for contractor employees.
- Disputes with contractor employees, usually over access to kitchen area, breach of protocol or inmate assignment.
- Loss of custody and security support from food service.
- Loss of CO jurisdiction in kitchen area to regulate locked areas, kitchen tools, supplies, etc.
- Need to increase rounds & inspections.
- Loss of support by administration (sabotage, theft).

Impaired Organizational Capacity

- Conflict between Omni readings and tray counts absorbs administration time.
- Food theft imposes direct cost; indirectly theft exacerbates the problem of contraband and illegal markets.
- Food shortages disrupt scheduled inmate activities and is a major source of inmate dissatisfaction (sit down strikes).
- Inmate conflict with other inmates or food supervisors leads to more solitary confinement.
- Unfair treatment of inmates by contract employees.
- Refusal by inmates to do tasks, such as cleaning.
- Harder to accomplish work assignments (van crews refused due to poor meal quality).
- Kitchen jobs more valuable; inmates gain control over kitchen hires to the point of gang control of kitchen area.

Summary Effects on Key Actors

- 1. Corrections Officers: Added stress, workload and risk.
- 2. MDOC administration: Core mission of custody and security is compromised. A loss of control over kitchen and chow hall areas.
- 3. Contractor employees: Poorly trained for high risk jobs with low pay. Many quit or are fired.
- 4. Contractor (Aramark): Low profits due to costs related to turnover and theft.
- 5. Inmates: Lower quality food and less justice.

When asked, participants offered few ideas for how privatization improved the system.

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Legislative

- Drone Bills (SB 487 &488) Would prohibit and provide penalties for operating an unmanned aerial vehicle
 within 1,000 feet of a correctional facility. MCO supports the bill and has met with the sponsor to discuss
 possible next steps.
- Kitchen Inspection Bills (SB 440, SB 441, HB 4748, and HB 4749) Would require the inspection of prison kitchen facilities managed by private contractors and remove the exemptions currently given to private contractors within prisons.
- Carry In Weapons Free Zones (HB 4159 & SB 516) Current law prohibits a person who holds a CPL, or who is
 exempt from licensure, from carrying a concealed pistol or taser on certain premises (commonly called nocarry zones). Under the bill, the prohibition would not apply to a licensee who was a currently employed or
 retired DOC parole, probation, or corrections officer, or absconder recovery unit member, if he or she had
 obtained a DOC weapons permit.

Passed House 89-21, Passed Senate Judiciary 4-0, now awaits a vote of the full Senate.

- Survivor Health Benefits (SB 218) Would provide survivor health benefits to surviving spouses and dependents of certain public safety officers killed in the line of duty. MCO supports the bill but is working with legislators on both sides to make sure corrections is specifically included.
- Senate Bill 280 would prohibit public employer contracts that pay union officials for time conducting union business. MCO testified against these bills and has had subsequent conversations with several Senators asking to carve corrections out. Bill is currently awaiting a vote of the full Senate
- **Private Prison Bill (HB 4467)** Passed into law by razor thin margin. Allows prisoners of any security level to be housed at the former Michigan Youth Correctional Facility, a privately-owned prison, in Baldwin. MCO lobbied Democrats and Republicans asking for an amendment to exclude Michigan prisoners. In the end, the private prison lobby made this a painful dogfight and we came up short by 1 vote. Currently, the prison houses inmates from Vermont.
- Tuition Reimbursement for Paid Community College Training MCO has engaged in discussions with legislative leaders and governor's staff in an effort to gain traction on this topic.

Current proposal would seek reimbursement to those employees who paid a portion of their college training and are still in the corrections field. Estimated costs are around \$690,000.

Hurdles: Students were not civil service employees and therefore reimbursement is difficult under current law. Examining alternative solutions and talks seem positive.

Political / Other

• **Relationship Building** - MCO is in the midst of a multi-pronged effort to reach out and connect with legislators. Meetings have been held with several key Republicans and will continue throughout the year.

MCO attending weekly meetings with Democratic Leadership in the House and Senate – These meetings give us an opportunity to weigh in on political issues and give our opinion on bills that could harm/ help the membership.

- **Issue Advocacy Campaign** MCO has reached out to the Prosecuting Attorneys Association of Michigan asking for their support in prosecuting prisoners who engage in the act of "dressing out" an officer.
- Governor Snyder/ MDOC Turn to Trinity, End Contract with Aramark Trinity has replaced Aramark as the
 private food vendor within Michigan prisons. Similar problems remain but reports from the membership are
 getting less and less.
- Aramark Research Project Professor Roland Zullo (University of Michigan) has concluded his research on the
 effects of prison food service outsourcing. MCO was instrumental in the research providing 30 officers and 5
 focus groups to discuss the problems associated with privatization.
- Membership Sign Up at Correctional Officer Training Academy Union membership among new recruits
 continues to be very high. The last two academies in Lansing produced 510 new members out of 523, which is
 roughly 97%. We can still do better and need every leader to reach out to new recruits when they get inside
 the facility. Non-Member Lists are in your delegate packet.

The MCO website has also been updated to give a snapshot of membership benefits and an online dues card is in place for those wishing to become members.