



# MCO Staff Realignment Information Sheet



MCO central office staff is being realigned to revolutionize the way staff interact with members. This transformation is part of Tomorrow's Union Today, MCO's plan to build member strength and future growth.

This flyer will provide some basic information about what is changing and who you should contact with certain questions.

As always, if you are not sure who to contact, you can always call the office at (517)485-3310 or email our general mailbox at mail@mco-seiu.org. Calls and emails will continue to be directed to the appropriate staffer.

## ⇒ **HOW** are we doing this?

- Evolving Labor Rep positions into specializations to serve and engage members. **The Four Labor Reps will become: MCO Legal Director (Jeff Foldie); MCO Benefits Director (Cherelyn Dunlap); and MCO Engagement Directors (Tangee Laza and Karen Mazzolini).** The Legal Director will be responsible for grievances. Full job descriptions are available at mco-seiu.org.
- Hiring three associate positions to help meet with and engage members.
- Meeting and engaging members where they are and according to their interests (military members and PTSD advocacy campaigns, Flint water drop, etc.).
- Developing a state-of-the-art communications capacity.
- Assisting with questions on benefits, even if they're outside the contract.
- Continuing to provide top-notch grievance processing and resolution.



MCO staff lead an arbitration hearing at the MCO central office.

## ⇒ **WHY** are we doing this?

- Redefine the narrative of COs and tell our own story.
- Wield political power to drive our issues to be truly heard.
- Develop cutting-edge technology and communications to stay relevant to members in this day and age.
- Pro-actively engage all members, not just those who file grievances.
- Provide training and leadership development opportunities.

⇒ **Timeframe:** We are now in a staff transition period. The new staff system will be totally in place and activated by Sept. 1.

More information, including complete job descriptions and a FAQ sheet, is at mco-seiu.org. Call the office at (517)485-3310 or email our general mailbox at mail@mco-seiu.org if you have questions or concerns.



MCO staff check in delegates at the MCO Central committee meeting.