# Insurance Open Enrollment 17—18



# August 1, 2017— August 25, 2017

**Insurance Open Enrollment (IOE)** will be held this year starting Tuesday, August 1st, and ends Friday, August 25th, at 11:59 p.m. This is the annual opportunity for eligible employees to review plan summaries and current benefits, make changes to your coverage, and add or remove individuals from your insurance. New enrollments, rates, and changes will take effect on Sunday, October 8, 2017.

With no plan design changes for IOE this year, it's the perfect time to review some features of your elected plans. Highlighted features include:

#### **Tele-Medicine: Online Health Care**

Tele-medicine allows individuals enrolled in participating plans to use their smartphone, tablet, or computer to visit with a US board-certified doctor online—perfect for times when your primary care physician is unavailable or leaving the house is difficult. Check with your carrier and plan summary for information and eligibility guidelines.

## **Electronic Explanations of Benefits**

Signing up for electronic Explanations of Benefits (EOBs) can save you time and clutter. Electronic EOBs can be accessed anytime through online portals of carriers offering them, so maintaining bulky files or waiting for EOBs to arrive in the mail is no longer an issue.

## **Insurance Carrier Online Portals**

Having an online account with your insurance carrier gives instant access to certain test results and records, as well as member discounts and benefits. Some carriers even allow you to access your health insurance card on your phone.

Visit <u>www.mi.gov/selfserv</u> to enroll online through Self-Service or call the MI HR Service Center at 877-766-6447, Monday through Friday, from 8:00 a.m. to 5:00 p.m., to walk through the enrollment process with a MI HR representative! And don't forget, <u>www.mi.gov/IOE</u> is your comprehensive resource for research, reference materials, and information.

