## MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES 3/17 SECURITY UNIT GRIEVANCE (C12) DHHS Grievance # (assigned by Human Resources) GRIEVANT NAME: (Last, First) GRIEVANT HOME PH#: GRIEVANT ADDRESS: CLASSIFICATION: EMPLOYEE ID#: CONTRACT ARTICLE(S) AND SECTION(S): RULE/POLICY/PROCEDURE: AGENCY/COMPLEX: SHIFT: DATE: Forensic Center IMMEDIATE SUPERVISOR: PROBATIONARY EMPLOYEE: ☐ YES ☐ NO IF SUSPENDED, DID GRIEVANT: ☐ FORFEIT LEAVE □PAY FINE EMPLOYEE STATEMENT OF GRIEVANCE: (Attach additional pages if needed) A JUST AND FAIR SOLUTION TO MY GRIEVANCE IS: DIRECT APPEAL TO: GRIEVANT'S SIGNATURE: (see Article 9, Sec.C) UNION REPRESENTATIVE'S SIGNATURE: ☐STEP 1 □STEP 2 STEP 1 CONFERENCE IS: REQUESTED ■NOT REQUESTED DATE GIVEN TO STEP 1 OFFICIAL: STEP 1 ANSWER IS: ACCEPTED □NOT ACCEPTED DATE STEP 1 ANSWER ISSUED TO GRIEVANT/MCO: (Step 1 answer shall be written on a separate, attached page)

DATE APPEALED & FORWARDED TO STEP 2:

UNION REPRESENTATIVE'S SIGNATURE:

## GRIEVANCE PROCEDURE FORM C12-DHHS SUMMARY INSTRUCTIONS

(For Complete Instructions see Article 9 of the Contract)

STEWARD OR

CHIEF STEWARD:

GRIEVANT: 1. Discusses complaint with immediate supervisor.

SUPERVISOR: 1. Makes a good faith effort to resolve complaint within the scope of

his/her authority.

GRIEVANT OR STEWARD: 1. If not resolved, file to Step 1 official within 21 calendar days of

becoming aware of the cause for complaint.

STEP 1 OFFICIAL:

1. Schedules conference upon request.

2. Issues written response to Grievant/MCO within 21 calendar days of

receiving the grievance.

GRIEVANT: 1. If unsatisfied with Step 1 response, requests Steward or Chief Steward

forward appeal to MCO Central Office.

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1. Forwards grievance materials, including Step 1 response, and all supporting documents (summary of disciplinary conference, CS-301, Overtime equalization lists, CAJ-231, Staffing/daily reconciliation sheets,

seniority lists, written counseling/reprimand, etc.) to MCO Central

Office.

MCO CENTRAL OFFICE:

1. Appeals to Employer within 45 calendar days of receipt of Step 1

answer or the date the answer was due if no answer was provided.

STEP 2 OFFICIAL:

1. The Departmental Representative may meet with the designated

MCO Representative(s) to attempt to resolve the grievance; however, such meeting shall occur concerning suspension without pay, unsatisfactory rating (for non-probationary employees only), discharge

or demotion.

2. Issues written response to Grievant/MCO within 30 calendar days

from the receipt of the written appeal to Step 2.

Grievance appeals to pre-arbitration and arbitration may only be processed by MCO Central Office.